

Information on networked products and connected services under the Data Act

for

the ANABOX® smart medicine box and

the ANABOX® smart app

With this information, we, anmed GmbH, Am Gewerbegebiet 5, 09474 Crottendorf (hereinafter: “we” or “us”), in particular to inform you about what data is collected and generated in connection with the use of the ANABOX® smart medicine box (hereinafter: “**connected product**”) and the ANABOX® smart app (hereinafter: “**connected service**”), how we process this data and how you can access it. Personal data is processed only in accordance with the applicable data protection regulations; further information can be found in our Privacy Policy. The definitions set out in Regulation (EU) 2023/2854 (hereinafter: “**Data Act**”) apply.

1. Manufacturer and data controller

The manufacturer of the connected product and the data controller for all data generated in connection with the use of the connected product and the connected service is:

anmed GmbH,

Am Gewerbegebiet 5, 09474 Crottendorf.

Tel.: +49 (0)37344 13435

Email: info@anmed.de

Other data processors in relation to the data generated by the associated service are:

wirewire GmbH, Reudnitzer Straße 1, 04103 Leipzig

2. Connected products, associated services and generated data

2.1. Applicable terms of use

The terms of use for the connected product and the associated service, including information on the term and early termination, can be found at <https://anabox-smart.de/posts/allgemeine-geschaeftsbedingungen> and – where applicable – during the ordering process or upon installation of the associated service .

2.2. Data generated

The connected product and the associated service may generate the following data:

Product data:

Data type	Data format	Estimated data volume
Status data, e.g. on/off, runtime	JSON records	low; typically a few KB per day per device
Account data, e.g. settings, preferred language	structured profile data, configuration data and app settings in JSON format	a few KB

Data type	Data format	Estimated data volume
<i>Interaction data, e.g. input data, information on interface usage</i>	<i>JSON records with timestamps</i>	<i>a few KB per month</i>
<i>Device information, e.g. technical product details such as power supply</i>	<i>JSON data records, technical device identifiers, firmware version, battery status, charging/power supply status, timestamps</i>	<i>a few KB per month</i>
<i>Connection data, e.g. whether a network connection exists, network information, paired devices</i>	<i>JSON data records containing connection status, synchronisation times, device identifier, paired mobile device</i>	<i>a few KB per month</i>
<i>Diagnostic data, e.g. information about errors and failures that have occurred</i>	<i>Error logs (JSON)</i>	<i>low to medium; depending on error frequency and support cases</i>
<i>Medication and reminder data, e.g. medication name, dosage, times of administration, reminder intervals, administration confirmations</i>	<i>JSON</i>	<i>a few KB per month</i>

Data in connected services:

Data type	Data format	Estimated data volume
<i>Web analytics data, e.g. navigation on the web portal, user interactions, pseudonymised user ID</i>	<i>Google Analytics/JSON Pseudonymised and source no longer traceable (applies only to the website anaboc-smart.de)</i>	<i>a few KB per month</i>
<i>API analytics data, e.g. API requests (URL, user ID, organisation ID, request name and parameters)</i>	<i>Sentry/JSON Pseudonymised and source no longer traceable</i>	<i>a few KB per month</i>
<i>Mobile app analytics data, e.g. crash reports, error logs</i>	<i>Sentry/JSON Pseudonymised and source no longer traceable</i>	<i>a few KB per month</i>

The data is processed by us and our technical IT and hosting service provider, wirewire GmbH.

2.3. Methods of data generation and transmission

The connected product and the associated service generate data continuously and in real time following user interaction. The volume of data generated depends on the nature and extent of use. All product data is continuously transmitted to the associated service as long as a network connection is active.

3. Use of the data

Of the data generated in connection with your use of the associated service, we use only freely available, non-personal data for the purpose of fulfilling agreements with the user, providing support, warranty, guarantee and similar services, as well as for assessing claims, monitoring and maintaining the functionality, security and integrity of the product, to improve the functionality of any products offered by the data controller, to develop new products, and to aggregate the data with other data or to create derived data. Personal data is processed exclusively in accordance with the applicable data protection regulations. Further information on the purposes of processing can be found in our Privacy Policy.

4. Data storage and deletion

The data is stored in a cloud instance. The data is stored for as long as you have an active account and the connected product or service is linked to that account.

5. Data access and transfer

5.1. Direct access

You can view the data described at 2.2 continuously and in real time via the connected service.

5.2. Data provision on request

Upon request, we will provide you with the data listed at 2.2 that is readily available at the time your request is processed, in the form of a report (not continuously and not in real time). You can submit a request by emailing info@anmed.de, stating your email address.

5.3. Transmission to a recipient designated by you

Where there is a right to have data transferred to a third party in accordance with Article 5(1) of the Data Act, we will, upon request, also transfer the data specified at 2.2 directly to a recipient designated by you, in accordance with the provisions set out at 5.2. If you wish to cancel a data transfer that you have requested, please use the same channel of communication. Please note that once the data transfer has been completed, we have no control over the further processing carried out by the recipient you have designated.

6. Right to lodge a complaint

You have the right, in accordance with Article 37 of the Data Act, to lodge a complaint with the competent authority regarding breaches of the provisions on data transfer (Chapter II of the Data Act). Where the processing of personal data is concerned, you may contact the data protection authority responsible for you or for us.